

SERVICES DIRECTORY



ONYRIA MARINHA
BOUTIQUE HOTEL

CASCAIS LISBOA PORTUGAL

WELCOME TO

ONYRIA MARINHA BOUTIQUE HOTEL

Dear Customer,

It is with great pleasure, on behalf of the entire staff of Onyria Marinha Boutique Hotel, I welcome you to the wonderful town of Cascais.

We want you to feel like a dream while you are with us and, thereby, this Directory Services is at your disposal. In brief words, all services and facilities are available on site for your convenience.

In case you need more detailed information please contact our Guest Services Center.

For the best possible start to your day we suggest a fabulous breakfast in our restaurant. Or maybe a lunch or dinner? A spacious and modern restaurant, designed for healthy living and open minds. Our Bar, with its Dreamer atmosphere, comfortable and relaxing, is the perfect place for an informal or a small meeting.

Whenever you need to relax or get rid of the daily routines, our Spa will find the perfect shelter for your tranquility.

Our team is committed to make your stay an unforgettable Dream. Therefore, if there is anything we can do accordingly, please do not hesitate to contact any employee of the hotel.

Thank you and we dream of welcoming you again in Onyria Marinha Boutique Hotel.

Yours Sincerely,



Paulo Figueiredo
General Director of Operations

MASTERPLAN

ONYRIA MARINHA BOUTIQUE HOTEL



- 1. Driving Range & Golf Shop
- 2. Onyria Quinta da Marinha Hotel *****
- 3. Lake House
- 4. Onyria Marinha Boutique Hotel *****
- 5. Clubhouse & Golf Reception
- 6. Hunting Lodge
- 7. Atlantic Pool
- 8. Monte Mar Restaurant
-  Onyria Villas

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A

AIRLINE TICKETS

The Guest Services will be pleased to assist you with your travel arrangements. (9)

AIRPORT

Lisbon International Airport is located 35 Km away from the Hotel. We recommend you to leave for the airport two hours prior flight departure for European flights and three hours prior flight departure for International flights. For further information please contact the Guest Services. (9)

AUTOMOBILE RENTAL

Please consult the Guest Services who will be happy to make all necessary arrangements. (9)

B

BABYSITTING

The Hotel will be pleased to provide you with a qualified babysitter. Kindly contact the Guest Services. 24 hours notice is usually required. (9)

BANKS

Open from Monday to Friday, from 8.30AM to 3PM.

BANQUETS

Our Banqueting Department will be more than pleased to help you arrange any meetings, cocktail parties, exhibitions, receptions, business, gala dinners or weddings. Outside catering may also be provided. Please contact the Guest Services. (9)

BARS

Situated on the first floor, Drop Bar is open daily from 9AM to 1AM. You can enjoy a selection of snacks, sandwiches, have an executive lunch or a cocktail in a musical atmosphere. During Summer time, we also have the Atlantic Pool's Bar, located next to the Atlantic Pool. (3935)

BREAKFAST

May be taken in your room, either by filling out the breakfast doorknob menu the night before or by simply calling Room Service. The restaurant offers a breakfast buffet service from 7AM until 10.30 AM.

Room Service (3933)

Restaurant (3934)

BUSINESS CENTER

The Hotel has at your disposal a Business Centre service, available 24 hours a day and seven days a week, with all the necessary facilities.

Internet consulting and printing documents on self-service basis. For translations, photocopies and secretarial services, please contact our Guest Services. (9)



CASHIER / CREDIT CARDS

Night and day service. Credit cards accepted: Unibanco, Visa, Mastercard, American Express, Dinner's Club.

Information concerning your account expenses may also be obtained. (9)

CHEK-OUT TIME

Our standard check-out time is at 12 noon. Should you wish to keep your room after this time, every effort will be made to accommodate your needs: please contact the Guest Services. Late check-out may result in a nominal charge. (9)

CLIMATE AND CLOTHING

April to September is considered to be more stable period.

High temperatures – July and August.

Cold and wet days – December to March.

CLUB HOUSE

Daily open from 10AM to 6.30PM. For further information, please contact the Club House. (3734)

COCKTAIL

We advise to contact the headwaiter from Room Service if you wish to organise a private reception in your room or suite. (Expected waiting time is about one hour, depending on your request). (3933)

COTS

Please contact the Guest Services. Cots are at your disposal without any charge. (9)



DIRECT TELEPHONE NUMBERS

Drop Bar: 3935

Golf Reception: 3700/ 3701

Guest Relations/ Cashier: 3910

Guest Services: 9

Housekeeper: 3916 / 3917

Laundry / Dry Cleaning : 3919

Natur Spa: 3913

Operator Tel.: 3900

Room Service: 3933

Story Restaurant: 3934

DISTANCES (BY CAR)

Cascais / Algarve: 299 Km

Cascais / Madrid: 649 Km

Cascais / Fátima : 155 Km

Cascais / Seville: 610 Km

Cascais / Porto: 356 Km

DOM CARLOS PAVILION

Ideal space to make all type of events. For more information, please contact our Guest Services. (9)

DO NOT DISTURB

To be certain that you are not disturbed while resting, please hang the “Do not disturb” card outside of your doorknob. Please contact the Guest Services if you do not wish to receive any phone call. (9)

E**ELECTRICITY**

The current is 230 Volts, 50Hz. For adapters, please contact Guest Services. (9)

F**FIRE**

For personal safety, please read fire instructions located on the back of your room door. For additional instructions, please refer to the "EMERGENCY FIRE PROCEDURE" section in this directory. In case of fire, call (9).

FITNESS ROOM

The Hotel has at your disposal a Fitness room located at floor O, with all the necessary equipment for fitness activities.

FLORIST

Please contact Guest Services for assistance. (9)

G**GOLF RECEPTION**

Please contact our golf reception to book or change your tee time. (3700 / 3701)

H**HIGH SPEED INTERNET**

You may access this service directly in your room, without any previous authorisation necessary. The internet access obtained in the room will also be made available in the hotel's public areas. For more information, please contact Guest Services. (9)

HOLIDAYS

Local: 13 Jun.

National (fixed dates):

1 Jan. - 25 Apr. - 1 May - 10 June

15 Aug. - 5 Oct. - 1 Nov. - 1 Dec.

8 Dec. - 25 Dec.

National (variable dates):

Carnival, Good Friday, Easter, Ascension Day.

I**ICE**

Ice cubes can be provided by Room Service. (9)

INTERNET

Please refer to the "H" section for High-speed Internet or "W" for Wireless. For more information, please contact Guest Services. (9)

K**KIDS CLUB**

Our Kids Club is open from 9AM. to 1PM. and from 2PM to 6PM. For more information, please contact the Guest Services. (9)



LAKE HOUSE

Venue next to the lake, in the middle of the golf course, ideal to make all type of events. For more information, please contact our Guest Services. (9)

LAUNDRY / DRY CLEANING

Daily services available, except on Sundays and Public Holidays. Laundry and dry cleaning bags are located in the wardrobe. (3916 / 3917)

LEISURE INFORMATION

The Guest Services will gladly advise you and make arrangements for your leisure moments. (9)

LOST & FOUND

Please consult Guest Services. (9)

LUGGAGE SERVICE

Please consult the Guest Services for handling and storage of your luggage. (9)



MAIL AND MESSAGES

Please contact Guest Services. (9)

MANAGER

There is a Director or a Manager on duty at all times. Please contact Guest Services. (9)

MEETING ROOMS

Our Banqueting Department will be more than pleased to help you arrange any meetings, cocktail parties, exhibitions, receptions, business, gala dinners or weddings. Please contact Guest Services. (9)

MINI-BAR

A mini-bar is at your disposal in your room. The charges will be signed daily to your accounts. The Room Service will be pleased to replenish it if you require so. (3933)



NEWSPAPERS / CIGARETTES

Please contact Guest Services. (9)



ONYRIA QUINTA DA MARINHA HOTEL

To contact Onyria Quinta da Marinha Hotel, please call Guest Services. (9)

ONYRIA INTERNATIONAL RESERVATIONS

World-wide reservation for Onyria Hotels, can be handled free of charge. Please contact Guest Services for assistance. (9)



PANORAMIC FLIGHTS

Discover Portugal from a bird's eye view. For more information, Guest Services will be happy to help. (9)

PARKING

Parking with direct access by elevator to the Hotel Lobby is at your disposal. If you wish, parking fees may be charged to your account. Please do not leave valuable items in the car. (9)

PASSPORT

Passports handed in at check-in time will be at your disposal the same day. (3903)

PHARMACY

If you require this service, please contact Guest Services. (9)

PHOTOCOPY

Please contact Guest Services. (9)

PORTABLE COMPUTER

If you need any assistance with your computer, please contact Guest Services. (9)

PRINTER

If you need to print a document, please contact Guest Services. (9)

PUBLIC TRANSPORTATIONS

Please contact Guest Services. (9)

PURCHASE OF ROOM'S ACCESSORIES

Some of the room items may be purchased directly at the hotel, should you desire. For more information, please contact Guest Services. (9)



RESTAURANT

Our Story Restaurant offers a Mediterranean cuisine selection. Situated on the first floor and open every day.

Opening Hours:

Breakfast: from 7 A.M. to 10.30 A.M.

Dinner: from 7.00 P.M. to 10.30 P.M.

(3934)



SAFE DEPOSIT BOX

Your room is equipped with a safe which you will find in the wardrobe. Additional complimentary safe deposit boxes are available at the Guest Services Desk. The Hotel cannot be held responsible for valuable items left in guest's rooms. (9)

SHOWS

Please contact Guest Services. (9)

SPA

Our Natur Spa is located on floor O, is open from 09H00 to 19H00 and we have at your disposal a wide range of treatments and relaxation equipment. For more information, please contact the Guest Services. (9)

SPECIAL ARTICLES

Should you require any special articles or additional amenity items, please contact our Guest Services. (9)

SPORTS

To practice other sports, please contact Guest Services. (9)



TAXI

Please contact Guest Services for assistance. (9)

TELEPHONE

Please see brochure with pricing list and information. Contact Guest Services for more information. (9)

TOURISTIC VISITS

Guest Services will be pleased to help you with the choice of an itinerary and make the necessary arrangements. (9)



WAKE UP CALLS

This service may be obtained through Guest Services. (9)

WIRELESS INTERNET

You may access this service directly in your room, without any previous authorisation necessary. The internet access obtained in the room will also be made available in the hotel's public areas. For more information, please contact Guest Services. (9)

FIRE PROCEDURES

For your safety may we offer the following suggestions:

PRECAUTIONS

- Get familiar with our safety procedures.
- Locate the nearest fire exit and know how to get to it under adverse conditions.
- Know how to open and unlock your door also if it is dark.
- Do not carelessly toss lighted cigarettes or matchsticks into bins.
- Please do not smoke in bed.

ACTION IN CASE OF FIRE

- Stay calm.
- Notify immediately Guest Services (9).
- Touch your room door, if hot, DO NOT OPEN.
- Apply a wet cloth over nose and mouth.
- Keep yourself wet
- If you leave your room take your room key and proceed to the nearest fire exit.
- Stay beneath any smoke by crawling if necessary.
- **DO NOT USE ELEVATORS.**
- Go downstairs and out of the building by using the fire exits.
- Close all doors behind you.
- **If you cannot go down, go back to your room or the roof if absolutely necessary.**

HOW TO SURVIVE

If you have to stay in your room:

- Fill the bathtub with water.
- Wet sheets and stuff them completely around the door, to prevent any smoke from entering.
- Block vents that are emitting smoke.
- Keep a wet cloth over nose and mouth as a filter.
- If the door and walls are hot, splash water on them with a container.
- Call Guest Services (9), give your room number and explain that you are in your room.
- Stay calm.

